



# Registration of IDPs in Districts Dera Ismail Khan and Tank (FIDA- SWD)

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# Introduction

In response to the humanitarian needs of internally displaced people (IDPs) from South Waziristan, FIDA partnered with Provincial Social Welfare Department to carry out registration of IDPs in Districts Dera Ismail Khan. An MoU to this effect was signed on 9th July, 2009.

The first phase of registration took place at four registration points--three in District DI Khan and one in District Tank. Registration took place from 3rd to 15th August 2009. All work was carried out in coordination and/or consultation with Social Welfare Department (SWD), SSG, District Administration, DRUs and Tribal Committees (or Tribal Elders).

# Methodology

## **Selection and Training of Staff**

- Additional field staff were hired from within the affected communities (i.e. Mahsud tribe) to ensure cooperation and support of the IDPs.
- A master training was conducted in Islamabad by UNHCR on the humanitarian principles and practical aspects of displacement and registration.
- FIDA master trainers carried out trainings for all FIDA staff involved with the registration project.
- A mock registration was conducted to refine the registration process and ensure staff were properly prepared.

## **Coordination with Stakeholders**

- FIDA worked directly with SWD staff to ensure compliance with their procedures.
- The SSG and respective District Administrations and DRUs were consulted at every step to ensure security and coordination.
- FIDA coordinated with the Tribal Committees and Tribal Elders to ensure that communities understood the need for registration and the methods being used to conduct registration.

## **Information Campaign**

- FIDA conducted a small-scale information campaign in order to inform the target communities of registration procedures and timings.

## **Registration Points**

- Due to the extreme heat, arrangements were made for drinking water, tents, seating areas and fans were available at all registration points.
- Crowd control was facilitated by tribal *masharan*.

- Security was provided by police.
- Local school staff was involved in care taking activities the sites when appropriate.
- SWD registration forms were distributed to Registration Clerks.
- Registration was carried out in a systematic, organized manner.
- FIDA staff were available to assist those who needed referrals or had issues with the registration process (i.e. lack of NIC, widows, etc...).
- There were no untoward incidents at any of the registration sites (excluding an isolated incident at the Tank site related to food distribution without notification).

### **Reporting**

- Activities were monitored daily by FIDA and SWD staff.
- Errors in data entry were rectified as soon as possible.
- There was regular reporting through e-mails to SSG, DRU and Social Welfare Department DI Khan, Tank and Peshawar.
- Daily reports were generated and submitted as required.

# Challenges and Recommendations/Lessons

## Lessons Learned

- Staff training was very helpful, particularly for new staff.
- Having staff who represented all sub-tribes ensured they could resolve most issues within the affected communities.
- Security arrangements must be improved.
- Provision of shade, seating area, water, etc... was essential. Pick and drop facilities were very helpful.
- The registration process inside the center went smoothly and should continue to be carried out in this systematic way using a token system.
- Photocopies of NICs should not be allowed as it led to fake registrations.

## Recommendations

- Number of centers should be increased to 5.
- Number of registration staff should be increased to 20 per center.
- Minuted debriefs should be circulated daily to all stakeholders at District level and forwarded for onward action officially.
- Distribution and registration center at Tank should be selected closer to the city.
- Distribution and registration centers should be kept separately with separate staff.
- Six working days in a week are recommended.
- Frontier Constabulary may be stationed at centers for security in addition to the police.

## FIDA

- Distribution and registration start and end dates should be announced well in advance so that reasonable time is available for proper planning and IDP's satisfaction.
- FIDA should liaise with tribal elders in addition to committee members.
- The presence of an ambulance at each center to provide first aid and take serious injured persons to nearest hospitals is recommended.
- Regular briefing to press and tribal *masharan* may be given to prevent disinformation and rumors

# Appendix 1: Photographs



Registration Staff and other Stakeholders



IDPs Outside the Registration Center



Entrance Allowed After Receiving Token



Shade, Seating, Fans and Water Available Inside





Assistance Outside the Center



Seating Arrangements Inside the Center



Entering Data

# Appendix 2: Registration Record<sup>1</sup>

<b>Daily Progress Report--SWD Registration IDPs from SWA</b>					
<b>Date</b>	<b>Dera Ismail Khan</b>			<b>Tank</b>	<b>Total</b>
	Naivela	Din Pur	Himat	Kot Azam	
3-Aug-09	178	198	72	42	490
4-Aug-09	215	239	205	165	824
5-Aug-09	143	315	188	202	848
6-Aug-09	110	385	149	225	869
7-Aug-09	68	385	68	223	744
8-Aug-09	70	300	168	162	700
9-Aug-09	Sunday	Sunday	Sunday	Sunday	Sunday
10-Aug-09	162	600	118	293	1173
11-Aug-09	135	591	145	58	929
12-Aug-09	152	647	179	239	1217
13-Aug-09	211	592	244	300	1347
14-Aug-09	265	600	202	486	1553
15-Aug-09	260	869	277	488	1894
Total (Centre Wise)	1969	5721	2015	2883	<b>12588</b>

<sup>1</sup> This is raw, unverified data and is not to be used as official data on IDP registration.