



# Project Update (FIDA-UNHCR)

Protection Monitoring, Distribution of Non-Food Items and Community Services Support to IDPs from South Waziristan Agency

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# Introduction

In response to the humanitarian needs of internally displaced people (IDPs) from South Waziristan, FIDA partnered with UNHCR to provide “Protection Monitoring, Distribution of Non-Food Items and Community Services Support” to IDPs in DI Khan and Tank.

After much coordination with the District Administration, DRU and other stakeholders, FIDA was able to begin NFI distribution on 9th September 2009. Distribution took place at three points (VIP Colony, Daraban Road and Wensam Colony), with one day of distribution at Naivella. Distribution was stopped just before the Eid holiday due to a shortage of NFI kits, as well as a request from the DRU.

Distribution in Tank has been delayed for a number of reasons, including the following: there is only one distribution point which is 35 km from the city and has no security walls; another organization began distribution there and FIDA was requested not to duplicate; and security concerns.

As of 17th September, FIDA had distributed NFI kits to 6,448 registered IDP families. Distribution in DI Khan will resume following an agreement by all stakeholders.

# Methodology

## **Transportation and Storage of NFIs**

NFI kits were transported from the Bhakkar humanitarian hub and stored in warehouses (one in DI Khan and one in Tank) for onward distribution. Goods are being stored properly and computerized warehouse records are being maintained on a daily basis.

## **Identification of Recipients**

- FIDA coordinated with the Tribal Committees to determine which families should come to which distribution center and on which day.
- Banners and newspaper ads explained when and where IDP families should be present for distribution, based on the day of their original registration.
- FIDA staff, hired mainly from within the affected communities, also informed IDP families of the process.

## **Distribution Process**

1. Tokens were issued to IDPs standing in queues outside the centers. Individuals were able to enter once they had received a token.
2. IDPs were verified based on the verified list provided by NADRA.
3. After having been verified, IDPs would go to the distribution desks where 4-6 Distribution Officers were present. At this desk, the particulars of his or her registration form and CNIC were entered in the distribution register and Officers would obtain thumb impression as an evidence for receiving NFI kit. A stamp was then fixed on the back of the yellow form indicating that the NFI kit has been issued.
4. Individuals would then go to the warehouse in the distribution center where three Warehouse Officers were present. If the individual has the correct stamp from the Distribution Desk, one Officer would then fix a “received” stamp on the yellow form, the second would deliver the NFI in his presence and the third would watch the exit route to ensure that no illegal items were taken out by the laborers.
5. Police were present outside the distribution points to provide security.

## **Protection Services**

- Two Protection Officers were present at each distribution point to discretely identify, evaluate and monitor people with special needs.
- Two Help Desk Officers were present at each distribution point to assist people with registration and distribution issues, as well as make referrals for people with special needs (i.e. handicapped, elderly, female headed households, new and expectant mothers, legal cases, etc...).
- Laborers were also present at the distribution sites to assist with carrying NFIs.

# Challenges and Recommendations

## Challenges

- Increased security constraints and restrictions on movement; it is expected that this will increase and worsen in the foreseeable future
- Discrepancy regarding NADRA verification and issues with registration
  - Some people have yellow registration forms but were rejected by NADRA and are therefore not on the list (however many have received food items with these forms)
  - Some people are registered but don't have yellow forms (i.e. they were on the original IDP list provided by the District Administration)
  - People registered on 8th August in Tank are not on the list (159 families)
- There is only one distribution site in Tank (Kot Azam); it is 35 km away from the city and FIDA does not consider it a secure site (i.e. no boundary walls, no access to water, etc...)

## Recommendations

- Regular minuted meetings of the DRUs should be encouraged; meeting minutes/decisions should be circulated to all stakeholders
- Provincial level minutes/decisions should be shared with DRUs and IPs in the District; this will allow for accurate dissemination of information and clarity regarding any changes and/or decisions
- Although the government has only recognized the Mahsud Tribe as affected, FIDA strongly recommends that support be provided to other communities

# Appendix 1: Daraban Pictures



IDPs Standing Outside the Distribution Center



IDPs Receiving Tokens



Sample of Tokens



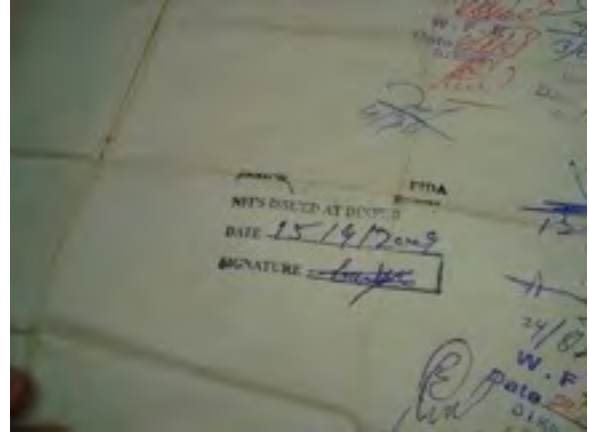
Verification Against NADRA List



Distribution Officers Entering Particulars in the Distribution Register



Taking Thumb Impressions on Distribution Register as Evidence for Receiving NFI Kit



Fixing Stamp to Indicate the NFI Has Been Issued



Fixing Stamp to Indicate the NFI Has Been Received



Sample of Stamp



Distribution Area



Laborers Assisting with Carrying NFIs



Tribal Committee Members and FIDA Staff Monitoring the Process



Chairman Mahsud Committee, Field Coordinators and SRSP Team



Protection and Help Desk Officers



Security at Daraban Distribution Point

## Appendix 2: VIP Colony Pictures



IDPs Outside the Distribution Center



IDPs Receiving Tokens



Verification Against NADRA List



Taking Thumb Impressions on Distribution Register as Evidence for Receiving NFI Kit



Line for Distribution



Distribution Stamp



Distribution Area



Laborers Assisting with Carrying NFIs



Outside VIP Colony Distribution Center



VIP Colony Warehouse



Signage Outside Site Warehouse



Distribution Desks

# Appendix 3: Wensam Colony Pictures



IDPs Outside the Distribution Center



IDPs Receiving Tokens



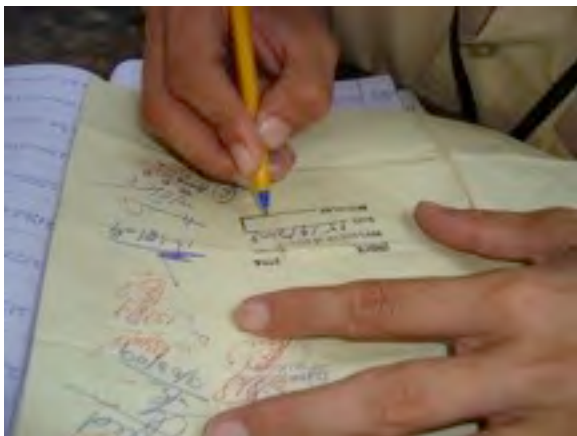
Verification Against NADRA List



Distribution Officers Entering Particulars in the Distribution Register



Taking Thumb Impressions on Distribution Register as Evidence for Receiving NFI Kit



Fixing Stamp to Indicate the NFI Has Been Issued



Signage Outside Site



Fixing Stamp to Indicate the NFI Has Been Received



Warehouse Area



Distribution Area



Assistance with Carrying NFIs to Local Transport



Addressing Security Concerns



Banners



Compiling Daily Reports

# Appendix 4: Distribution Record

<b>Daily Progress Report--NFI Distribution for IDPs from SWA</b>					
<b>Date</b>	<b>Dera Ismail Khan</b>				<b>Total</b>
	VIP Colony	Daraban Road	Wensam Colony	Naivella	
9-Sep-09	196	178	178	0	552
10-Sep-09	152	182	182	0	364
11-Sep-09	169	179	180	0	359
12-Sep-09	310	300	270	0	880
13-Sep-09	0	0	0	603	603
14-Sep-09	300	269	270	0	839
15-Sep-09	269	270	241	0	780
16-Sep-09	250	300	300	0	850
17-Sep-09	300	300	300	0	900
Total (Centre Wise)	1946	1978	1921	603	
Total Families Verified by NADRA					8281
Total Families Catered					6448
Total Families Remaining					1833